



Scan the QR code to
download the Paytient app
for peace of mind.



- **Interest-free**, so you'll only pay what you charge—not a penny more.
- **No credit check**³ or fees to access the card.
- We're there to **answer every burning question** you have.
- **Choose the payment plan** that works for you.

Where can members use an HPA?

Paytient Health Payment Accounts can be used for care in **approved categories**. HPA cards work at most providers that accept Visa as long as the merchant codes are;

medical, dental, vision, pharmacy, behavioral health, chiropractic and more.

*Rarely, a provider might be categorized with a different MCC code that isn't included in your program, causing your card to be unexpectedly declined. In those cases, you can reach out to our customer support team for help.

Who is eligible for Paytient?

Paytient is a benefit you can use if your employer or health plan sponsor it. Your Paytient membership is tied to your job or health plan, so if your employment or health plan coverage ends, so does your access to Paytient. But remember, if you still owe money on your Paytient card, you'll need to pay it back, even if you're no longer employed or enrolled in the sponsored health plan.

Is a credit check required?

No. Paytient does not perform a check credit or pull credit scores before opening an HPA. We ask employees to self-report income and expenses during onboarding before we extend credit to ensure we lend responsibly and comply with federal and state lending regulations. Some users may not be able to access the service due to regulatory reasons.

1

Sign up

Create your account, and your virtual card will be ready instantly!
Download the app for easy access to your card information.

2

Swipe

Use your Paytient card to pay for care². To see where you can use Paytient, log in or open the Paytient app.

3

Split

Split each transaction into a personalized repayment plan that works for your budget. Payments will be automatically deducted on the schedule you select, so you can set it and forget it.

